

Created and managed by dairy farmers, *for* dairy farmers and all those connected to us



Australian Dairy Conference 2010

Sea Change: See Change

A conference for farmers, by farmers *and this time, by the sea!*
go on, you deserve it!

Novotel Resort, Wollongong NSW February 23-26, 2010

Expect excellence An excellent time, an excellent place, with simply excellent people

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We urge your registration prior to Christmas in order to secure limited on-site accommodation

Conference Enquiries to Esther Price Promotions

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F: 1800 831 663

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W: www.australiandairyconference.com.au



An invitation to dairy farmers and service providers across the nation and beyond

It is with pleasure that we present to you the 2010 Australian Dairy Conference – a conference convened by dairy farmers for dairy farmers.

Our decision to take Australian Dairy Conference to NSW is part of our philosophy of bringing the conference to the regions and our choice of 'by the sea' at Wollongong means that we can offer the double advantage of business and pleasure.

We've welcomed the assistance of Dairy NSW and its partners in the development of the pre and post conference tours – and have early indications that these will be incredibly well supported.

At the time of designing the 2010 program, the Australian dairy industry was experiencing almost unprecedented challenge in terms of price, water and environment. The resilience of our industry however never waivers and it is times like this when farmers need an opportunity to see different ways of doing things in order to clear the hurdles in front of them - hence the theme – See Change; Sea Change.

The program has, I believe, wide-ranging appeal. There is something in this for everyone and therefore, a remarkable opportunity to benefit from the coming together of your peers and to exchange ideas and information in a manner that will send you home in a positive frame of mind, re-energised to take on the challenges ahead. I know personally, that I have experienced that mind shift after attending previous ADC events. They are good for the mind and spirit!

Australian Dairy Conference would not be possible without the very strong support of our partners in Dairy Australia, Elanco and Rabobank, together with our gold sponsors and many trade exhibits. Their financial contribution is the reason your attendance fee is as attainable as it is – providing you with what we believe is great value for three days of excellence in information, entertainment and networking.

I commend this year's conference program to you and encourage you to plan now to visit Wollongong in February 2010 and join with dairy farmers from all over Australia as well as NZ in what is always a rewarding experience.

James McKinnon

Chair

ADC 2010 Programming Committee

Conference Program at a Glance

Tuesday February 23

10.30am

Pre Conference tour departing Novotel Wollongong, returning 5.00pm

4.00pm

Registration desk open

6.00-8.00pm

Welcome cocktail function

Wednesday February 24

Conference Day 1 followed by Rabobank Industry Dinner

Thursday February 25

Conference Day 2 followed by Elanco Farewell Dinner

Friday February 26

9.00am

Post conference day tour to Leppington Pastoral Company, with options for buses returning to airport or Novotel by 5.00pm

Getting to Wollongong

Novotel Wollongong
2-14 Cliff Road
North Wollongong 2500

Wollongong is approximately one hour south of Sydney. For those flying into Sydney, we recommend you arrange transfers with Leisure Coast Limousines.

Tel: 02 4261 7393
Web: www.leisurecoastlimousine.com.au
Email: info@leisurecoastlimousine.com.au

Please note it is the responsibility of the individual delegate to arrange transfers from Sydney to Wollongong and return.

Accommodation

Australian Dairy Conference has reserved 150 rooms at the Novotel Wollongong at \$209/per night. These rooms can only be purchased via the conference registration process. We anticipate these rooms to be filled quickly. Once Novotel is full, it is the delegate's responsibility to arrange alternative accommodation in nearby hotels.

Inclusions

The full conference registration fee includes:

- The welcome function on Tuesday evening
- The full conference proceedings and meals on Wednesday and Thursday
- The Rabobank Dinner on the evening of the 24th
- The Elanco night on the evening of the 25th

Conference Pricing

Farmers - Principal delegate	\$660
Farmers - Additional family or business members	\$550
Service Providers – Principal delegate	\$935
Service Providers – Additional delegates	\$825
Students – at Additional farm delegate rates	\$550

Part purchases

Conference Day 1 only	\$440
Conference Day 2 only	\$440
Welcome Function	\$60
Rabobank Dinner	\$130
Elanco Dinner	\$130
Pre conference tour Tuesday	\$65
Post conference tour Friday	\$80

Tour Organisation

Dairy NSW and the South Coast and Highlands Dairy Industry Group has taken the lead role in coordinating the pre and post conference tours, with support from Weston Animal Nutrition. The pre conference tour will depart from the Novotel Wollongong at 10.30am on Tuesday 23rd and return to that venue; the post conference tour will depart from Novotel Wollongong and (subject to numbers), will include an option of returning either to Wollongong or to Sydney airport.



Pre conference tour

See the farms by the sea and see the changes

Tuesday February 23 departing Novotel Wollongong at 10.30am

With special guest commentary from our visiting international experts
Karl Burgi and Andy Johnson

Context

Farming is a constantly evolving set of circumstances and farmers have to get fit to stay fit. Coastal farming may bring pictures to you of reliable rain and scenic views but the complexity of managing dairying by the sea is huge. Battling urban sprawl, variable weather and increased feed costs by being away from the grain belt – these farms you're about to visit are changing all the time. Our local tour guide, international experts and host farmers will discuss what's happened to make our farmers change to where they have today. What changes and opportunities can our experts identify for them going forward? And, we bring our US guests into the paddock to show us what they are really made of "on farm".

Program

10.30am

Bus departs from Novotel, Wollongong

12noon

Arrive **Tim and Nat Cochrane's** new dairy on Comerong Island Road, Numbaa. *Here is a family farm planning for the future! The Cochrane family has taken a different route to making their family farm plan go forward. Let's hear how and why, while US experts **Karl Burgi and Andy Johnson** help us look at the Cochranes' system and see what we can learn from their approach to minding their cows and focusing on mastitis.*

Enjoy a gourmet BBQ lunch courtesy of Weston Animal Nutrition as the discussion takes place over lunch



1.15pm

Visit the nearby Herne/Russell Dairy on Greenwell Point Road, Brundee. This operation is managing for fertility and production efficiency in a growing herd (500 at present) milking 3 times per day. A great forum for discussion and with commentary from our international guests.

3.00pm

Joe Chittick and his family farm on Rose Valley Road, Gerringong. The Chittick family manage this dryland farm with no feedpad or irrigation by developing a 'feed farm' out west. Here we have a fertility focus to the discussion, against the background of this dryland operation, as Matt Izzo and John House from Sydney University join us on farm to talk about fertility and how focusing on fertility pays off.

4.00pm

Depart for Wollongong to arrive in time for the conference welcome function.

Tour cost: \$60pp



Post conference tour

See Australia's largest family-owned dairy farm

Friday February 26 departing Novotel Wollongong at 8.30am

With special workshops conducted by Burgi, Johnson and Lundquist

The Leppington Pastoral Co (LPC) is a family owned and operated dairy farm nestled in the township of Bringelly. Kolombo and Julia Perich founded the dairy in 1951 at Leppington, New South Wales, milking 25 cows. The current operation is run by the third generation of the Perich family and features a 2000 cow dairy freestall facility. The post conference tour is a unique opportunity to gain an insight into the workings of this intensive facility on Sydney's outskirts.

It is a story of remarkable animal and environmental management, drawing on the expertise of various consultants who specialise in intensive dairying systems.

On arrival at Leppington, delegates will be greeted by the Perich family and then divided into four working groups and rotated around four stations, each for an hour duration:

- Karl Burgi lameness workshop and hoof care demonstrations:
We look at is maintenance hoof trimming a must do? And is emergency lame cow care a necessity?
- Andy Johnson udder health workshop
- Rick Lundquist nutrition workshop
- Perich Dairy inspection

Tour buses depart Leppington at 3.00pm, with options for returning to the airport or Novotel Wollongong.

Tour cost: \$80pp



Australian Dairy Conference 2010 Program

Pre Conference - February 23

- **10.30am:** The pre conference day tour - organised by Dairy NSW, departs Novotel Wollongong at 10.30am and returns by 5.30 in time for the official welcome. International guest speakers Karl Burgi and Andy Johnson will join the bus trip to give delegates an early opportunity to hear their commentary on the herds we visit.
- **3.00pm:** The conference registration desk opens from 3-6pm
- **6.00pm:** From turf to surf: Welcome to Wollongong and the ADC 2010 welcome function.

Day 1 - February 24

8.30 **Welcome** – ADC conference programming committee chair, James McKinnon

Session 1 – Dairy Visionaries

- 8.35 **Introduction:** Rabobank's Global dairy analyst **Tim Hunt** introduces this session where we get into the minds of three remarkable individuals. An Irishman, a Chinaman and an Australian. Here we have a remarkable opportunity to share their vision for dairy – locally, nationally and internationally – and help us as farmers to refine our own visions for the next five years.
- 8.40 **May the road rise up to meet you, may the wind always be at your back...:** The Irish are well known for their warmth and optimism as this saying goes. They are also known to be well travelled and can have one eye at home and one eye abroad at the same time. Irish dairy farmer and industry leader **Mike Magan** provides such a view for the dairy industry, with a positive outlook for the future of the Irish industry and for countries like Australia. Mike explores: What are some of the keys to setting up our industry for success?
- 9.15 **A towering inferno.** Massive change is occurring in the Chinese dairy industry. The Melamine outbreak has no doubt provided a wake-up call and perhaps accelerated the rate of change that some analysts suggest could result in China becoming a significant exporter of quality milk powder within five years. Charismatic Chinese dairy entrepreneur **Su Hao (James)** provides his perspective and vision for the Chinese dairy industry (which is underpinned by his recently completed MBA degree awarded by New York's Fordham University), on the founder of Chinese dairy manufacturing giant Meng Niu). While he's at it, we ask also, what impact such growth may have on Australia – especially in the face of increased Chinese investment activities in Australian dairying.
- 9.45 **The rivers run dry but not the herd.** Riverina dairy farmers **Craig and Penny Gallpen** from Warragoon, NSW have a vision for Riverina dairy farming. Their vision must rise above the triple whammy of climate change; water change (from a commodity to a political football) and milk price; and the social welfare implications that reach into the heart of their community. This – a rare opportunity to hear how they do it.
- 10.15 **Speakers Forum** – an opportunity to question and discuss.
- 10.30 **Morning Tea**

Session 2 – Herd management NSW style

NSW dairy farmers have a reputation as significant users of external consultants. Today we bring to you three of the really big guns direct from the US – an international panel on animal health and nutrition – to extend your thinking, bend your mind a little and challenge you to pick the eyes out of their way of doing things. Their presentations take a close look at some of the hidden cow costs – the ones that don't necessarily appear on the balance sheet. Firstly we give you a snapshot of the philosophies behind each of these specialists – as a forerunner to you choosing two intensive workshops to follow.

- 11.00 **Udderly healthy:** Udder Doctor **Andy Johnson** – (check out www.theudderdoctor.com) provides his philosophy behind the holistic approach to udder health.
- 11.25 **The dollar advantage of comfortable cows:** **Karl Burgi** is credited as the man responsible for keeping several of Australia's most intensive dairy herds mobile. But his philosophies and their application extend way passed cows on concrete. Karl challenges the Australian dairy farmer to look at cow comfort with new eyes, including one on the balance sheet. (www.comforthoofcare.com)



- 11.50 **Nailing Nutrition:** Specialist feed systems company agrig8 has invested in the thinking of acclaimed US nutritionist **Rick Lundquist** and brought him to ADC. Rick says that no matter what system you subscribe to, optimal feeding is the ticket to success. In this segment Rick takes a top line look at matching feed to feed availability and milk price.
- 12.20 **A look in our own back yard:** Three of our own join our MC Gerry Gannon 'on the couch' to talk about their own way of doing things in the area of animal health and nutrition – and of course, we can't but resist ask their opinions on what they've just heard from our international panel and give them a dose of an Ozzie reality check:
- Neville & Ruth Kydd, Finley, NSW
 - Gary & Lee Hibberd, Timboon, Victoria
 - Hank Bruger, Group Advisor, Warakirri Dairies P/L

1.00 **The Incitec Pivot Luncheon**



Session 3 – Delegates can choose to attend two workshops – of 45 minute duration

2.00 Concurrent 3.1 Thinking Differently	2.00 Concurrent 3.2 Managing lameness In a changing dairy industry	2.00 Concurrent 3.3 Nailing Nutrition	2.00 Concurrent 3.4 Everybody's different
Dairy analyst Steve Spencer is joined by Mike Magan and Su Hao (James) to explore their approach to entrepreneurship. For those wanting just a mere dose of their enthusiasm and insatiable desire to succeed, we ask them to share their philosophy on wealth creation through enterprise.	Preventing lameness in a changing dairy industry takes more than identifying and treating lame cows. In this segment, Karl Burgi will reveal the causes of lameness and present field-tested strategies to prevent lameness.	Astute Supplementation: Rick Landquist explores the real opportunities of astutely managed supplements and concentrates in order to optimize pasture production. <i>This segment is brought to you by agrig8.</i>	Lessons from a Longneck: Farm consultant Les Sandles explores the Longneck farm discussion group philosophy with Craig and Penny Gallpen to have a look at what makes them tick and their farm systems so successful.
2.45 Concurrent 3.1 Thinking Differently (Session repeated)	2.45 Concurrent 3.2 Optimising udder health	2.45 Concurrent 3.3 Optimising Feed Conversion Efficiency	2.45 Concurrent 3.4 Everybody's different – part II
Dairy analyst Steve Spencer is joined by Mike Magan and Su How (James) to explore their approach to entrepreneurship. For those wanting just a mere dose of their enthusiasm and insatiable desire to succeed, we ask them to share their philosophy on wealth creation through enterprise.	Dr Andy Johnson takes a more detailed look at the management practices that will achieve optimum udder health, critical now as penalties for non-compliance increase and quality standards for premium payments are lowered. The economics are a driving force – and udder health is increasingly critical.	Argentinian nutritionist Dr Fernando Bargo offers his perspective of feed conversion efficiency and explores if we are pushing the ceiling far enough. <i>This segment is brought to you by Elanco and Dairy Australia.</i>	Les Sandles continues his discussion session, this time with Neville and Ruth Kidd and Chris and Lee Hibberd . Two very different farming systems, two equally successful results.

3.30 **Afternoon Tea**

4.00 **ADC AGM**



Session 4

- 4.15 **The DAFF Young Scientists' Communication Award**  Led by **Jock Macmillan & David Nation** - This rapid-fire session where the audience is the judge, has become a unique highlight of the Australian Dairy Conference. Featuring up to 10 young scientists who showcase their research work in a four-minute powerpoint, backed up by posters and a magazine article.

5.15pm Day 1 Close

Rabobank Industry Dinner



6.30 **Pre dinner drinks**

7.30 **Dinner**

Day 2 - Thursday February 25

Session 1 – Taking control

Hosted by the Gardiner Foundation



- 8.30 **Taking charge of dairy destiny:** We ask respected dairy analyst **Steve Spencer** to put the thinking of yesterday's opening speakers into Australian farming terms. Steve believes we can take better charge of our destiny and this is his view of how to.
- 9.00 **A risk, a gamble or a bloody great opportunity?** Over time, dairy consultant **Les Sandles** has subjected himself and his clients to each of these categories. The experiences have been both sobering and rewarding. With the benefit of 2020 vision, we ask him to reflect on the follies of some of the big corporate dairies that are with us no longer; and what from this plus his own experiences can help removes the gamble factor and shores up the opportunity within our family dairy business to take control.
- 9.30 **Farmer control: Is it fact or Fantasy:** Our host Gerry Gannon takes on **Spencer and Sandles** for a robust exploration of their presentations.
- 9.45 **The practicalities of taking control:** Rapidly changing market signals and variable weather patterns have contributed to an unprecedented rise in debt to equity ratio on dairy farms in the last decade. The roller coaster of opportunity and disappointment produces a set of circumstances that requires a balanced decision-making process that takes into account possible financial and family stress. Consultant **Dennis Hoiberg** from the Melbourne-based Rimfire Resources takes a look at the science of how to deal with high and low risk decision making.
- 10.15 **On the couch:** Two farm businesses, representing a mixture of high and low risk business models, join Dennis to give a snapshot of significant decisions made within their businesses in the last three-to-five years: We hear their secrets to sanity, their vision for 2020 and Dennis's commentary on their approach to task.
- 10.45 **Break**

Session 2 – Sustainability: An essential component of dairy business

- 11.15 **Social and environmental trends and dairy farming:** Sustainability strategist **Paul Gilding**, a former executive of Greenpeace International and leading business advisor to companies including Dupont, Ford, Fonterra and the ANZ challenges us to respond to the increasing social and environmental pressures in a manner that will create value for dairy. Paul has received international recognition for his thought leadership. In 1992, the influential World Economic Forum (WEF) appointed him a Global Leader for Tomorrow at its annual meeting in Davos, Switzerland. This was followed in 1993 with the Australian Prime Minister presenting Paul with an Australia Day Award for Outstanding Achievement for services to the environment. In December 1994, he was listed by Time International in its "Time's Global 100 Young Leaders for the New Millennium" and in 1997, he received the prestigious Tomorrow Magazine Environmental Leadership Award.
- 11.45 **A factor of 10:** If we thought Australian dairy farming was undergoing intense scrutiny, spare a thought for Dutch dairy farmer **Annette van Velde** who provides us with a first-hand look at what the customer and the government expect of milk producers in Europe. Annette is grappling with the challenge of growing a dairy from 100 cows to 1000 - in an environment where regulation, radicals and bureaucracy know no bounds. She has all the numbers to justify the economics but she has some hurdles still in the way between their plans and success. Annette is a member of the Dutch European Dairy Farmers Executive and her reality should ring some warning bells if we are intent on staying ahead of the regulators.
- 12.15 **Are robots part of our sustainable future?**
Narrikup, Western Australia dairy farmer **Bevan Ravenhill** heads up one of the largest and most successful dairy family businesses in Western Australia and has been pitching the robot concept to his father, two brothers and their partners for some time as 'the next frontier' for Ravenhill Dairies. Widely regarded as cutting edge dairy farmers, the family have put the pressure on and said to Bevan: "Only if it works and makes economic sense to our business". Bevan has recently completed a visit to four dairy farms who have made the commitment to automated milking. This is what he found.

12.45 **Panel**

1.00 **The Genetics Australia Lunch**



Session 3 – Concurrent Sessions

2.00 Each session repeats – running 50 minutes each. Delegates can choose two

Concurrent 3.1 New Technologies – hosted by De Laval	Concurrent 3.2 Carbon – hosted by Dairy Australia	Concurrent 3.3 Data analysis – hosted by Genetics Australia	Concurrent 3.4 Bringing the pasture inside: Is there a better way? – hosted by Artex Barn Solutions
<p>New Technology</p> <p>In this session, Camden University's Dr Kendra Kerrisk and DeLaval's Smart Farming experts explore the possibilities that come with new technology: How will technology change the way we milk, feed and manage cows?</p> <p>Can we increase productivity based on the information that is captured during milking? How can we utilise technology to make early decisions regarding treatment and management of health, nutrition, reproduction and well being? DeLaval calls the answer to this "Smart Farming": Labour, lifestyle and oh so much more!</p> <p>Robot user Annette van Velde, and robot would-be user Bevan Ravenhill join the discussion panel.</p>	<p>Facing up to Carbon</p> <p>Rabobank's general manager of Food and Agri Research and Advisory, Justin Sherrard has an extensive background in carbon and climate change and takes the chair in this session. He introduces Dairy Australia's Chris Phillips knows better than anyone the challenge ahead that we face with fitting dairy into the new carbon world. He is directly involved in informing Environmental Minister Penny Wong on the implications of carbon trading on dairy farms and this is a unique opportunity to hear from Chris and enjoy some detailed discussion and questioning to help us prepare for the Carbon future on dairy farms.</p> <p>Macalister Demonstration Farm project manager Neil Baker is heading up a project to identify the source and size of carbon emissions generated by normal dairy farm operations. This information will be used to develop a Carbon Emissions Reduction Plan that includes strategies to minimise and offset carbon emissions and an analysis of the financial impact of the plan on the farm business. This puts Neil in a unique position to deliver the on farm perspective of what it all really means.</p>	<p>The cycle of life: When data really is sexy</p> <ul style="list-style-type: none"> • Reproductive analysis that actually makes a difference: Sydney University's Matt Izzo gives the detail. • A dollars and cents look at genetic merit: With hundreds of dollars difference between the top and bottom groups of cows in Maffra, Paul Douglas from Genetics Australia explores this. • How to make ADHIS data work for you – select bulls using your own criteria! Michelle Axford explains. 	<p>Bringing the pastures inside</p> <p>John de Jonge, President of Artex Barn Solutions Ltd and his North American partners are considered the experts when it comes to building free stall barns around the world.</p> <p>This highly practical session looks at the nuts and bolts of quality barn design, the challenges of moving from a pasture to barn operation and how to avoid the production issues that are commonly associated with free stall barns.</p> <p>With a track record of building barns for 200 through to 20,000 cows in Europe, South America, Saudi Arabia, China and North America, there is no shortage of experience in this session!</p>

4.00 **Afternoon Tea**

Session 4 – Finale

- 4.30 **Mooin Transfer: In this 'pitch for dairy'**, A team of school students with aspiration for dairy go head to head "Gruen Transfer style" in what is the culmination of the Cows Create Careers project. Enjoy a great finale as we hear from the voice of youth, about the case for a career in the dairy industry.
- 5.00 **Conference reflection** – meet the new Managing Director of Dairy Australia, **Ian Halliday**
- 5.15 **Opportunity, opportunity, opportunity:** The charismatic **Paul Gilding** sends us home with a finale message.
- 5.30 **Refreshments await!** Relocate to the Elanco finale, including announcement of the DAFF Communications Award and numerous festivities.

Post Conference – Friday, February 26

Post conference tour departs Novotel at 8.30am:

- Leppington Pastoral Company – with hands-on workshops with our three international experts Burgi, Lundquist and Johnson. This bus travels from Wollongong to Leppington and returns to Sydney airport by 5pm.

Registration Form

Principal Delegate Name:	
Name/s of additional delegates:	
Trading Organisation for tax receipts:	
Address:	
	P/Code:
Email:	
Phone:	Fax:

Are you Farmers Student Non farmers

All participants who pay the registration fee receive automatic membership/associate membership of the Australian Dairy Conference Limited. Please tick appropriate box:

- I am an Australian Dairy farmer and hereby apply for membership of the Australian Dairy Conference Limited
 I am not an Australian Dairy farmer and hereby apply for associate membership of the Australian Dairy Conference Limited.

Confirmation of attendance at conference functions

Please indicate here which events you will attend

- The pre conference tour on Tuesday February 23
 The welcome function on Tuesday February 23
 The full conference proceedings on Wednesday February 24
 The Rabobank Dinner on the evening of Wednesday February 24
 The full conference proceedings on Thursday February 25
 The Elanco night on Thursday February 25
 The post conference tour on Friday February 26

Indicate your form of payment:

- Cheque: Made to Australian Dairy Conference Ltd
 EFT: BSB 633 000 Ac 1164 062 16
 Credit Card: ____ / ____ / ____ / ____ 3 Digit Ref ____ Expiry: __ / __
Please note: Credit card notations will read Esther Price Promotions

Name on Card:	Signature:
<input type="checkbox"/> Visa Card <input type="checkbox"/> Mastercard <input type="checkbox"/> American Express <input type="checkbox"/> Diners	

Lodging Your Registration Form:

By Fax: to EPP 1800 831 663 or +61 8 9525 5008 By Post: to EPP Box 341, Mundijong WA 6123
By Email: to donna@estherprice.com.au

Special Requirements Please indicate here if you have any special dietary or other requirements:

Consent of information

The Privacy Act requires us to protect the privacy and security of information provided by you. By completing this form, you agree to the use by the ADC of your personal information and for the ADC to provide your name and company details to fellow delegates at the conference.

Please tick here if you do NOT want your name and company details released to fellow delegates at the conference.

Full Conference Tickets (see page 3 for breakdown of what your full ticket purchases)

Principal Delegate Please insert badge name in the row below	Farmer at \$660	Service Provider at \$935
Additional Delegate/s Please insert badge name/s in the rows below	Farmer or student at \$550	Service Provider at \$825

Part Conference Tickets

Day 1 only (name) [] \$440		
Day 2 only (name) [] \$440		
Welcome Function (name) [] \$60		
Rabobank Dinner (name) [] \$130		
Elanco Dinner (name) [] \$130		
A Sub-Total full conference tickets or part conference tickets	\$	
Accommodation – at Novotel Wollongong @ \$209 per room per night [] Double [] Twin Share [] Mon 22 [] Tues 23 [] Wed 24 [] Thur 25	No. Nights [] @ \$209/night <small>(Price doesn't include breakfast)</small>	
B Sub-Total Conference Accommodation	\$	
Pre Conference Tour Tuesday 23rd	\$65/pp	
Name 1 _____		
Name 2 _____		
C Sub-Total Pre conference tour	\$	
Post Conference Tour Friday 26th	\$80pp	
Name 1 _____		
Name 2 _____		
Bus Arrangements post conference tour		
[] Yes I will be taking the bus		
[] I need to be dropped at Sydney airport by 5pm		
[] I need to be returned to Novotel Wollongong by 5pm		
[] I will arrange my own transport		
D Sub-Total Post conference tour	\$	
Totals A, B, C & D	\$	

Prices are inclusive of GST





Terms & Conditions

Cancellation Policy

A full refund, less a \$50 cancellation fee, will be made on any cancellations received by January 15, 2010. No accommodation can be refunded after this date.

A refund of 50% of the registration fee will be made on any cancellations received by February 8, 2010.

No refunds will be issued for any registration cancellations made after February 8, although substitutions of delegates will be accepted.

Any refunds owing will not be paid until the conclusion of the conference.

Insurance

Participants shall be regarded as carrying their own risk for personal injury or loss of property, including baggage, during the Conference. We strongly recommend that, at the time of booking your travel, you take out travel insurance policy of your choice. The organisers are in no way responsible for any claims concerning insurance.

Disclaimer

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